

Introduction

Benefits of good practices in environmental auditing:

- Good for the health of people
- Good for the health of the environment
- Good for business and the local economy



Objective of Presentation

- Provide information and tools to complete an audit:
- ✓ Identifying the objective of an audit
- √ Key processes of an audit
- ✓ Resources for an audit
- ✓ Tools and education
- Case studies used are based on hotel accommodation as this is the focus industry of the Regional Environmental Auditing Guidelines for Tourism Operations in the Pacific



Layout of presentation

- 1. How an audit can assist to improve environmental management
- 2. Describe the audit process:
- Objective of an audit
- Design of an audit (planning, guidelines, people, resourcing, interviews, record keeping, outcomes).
- Delivering an audit
- Audit outcomes
- 3. Training and education
- 4. Tools

Audit benefits and outcomes

An environmental audit can help to improve environmental, safety, social and governance

For example:

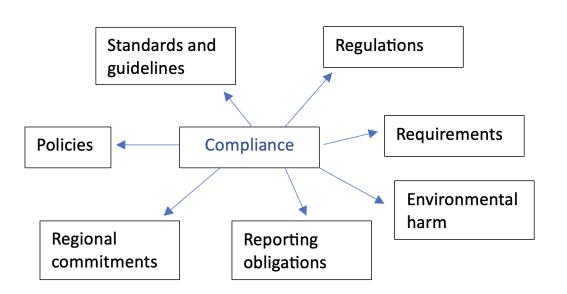
- assess status of environmental management systems
- improve compliance with permits
- identify point sources for pollution e.g. stormwater, sewage, burning off/ disposing waste and identify improvement opportunities
- training opportunities for staff
- improve record keeping

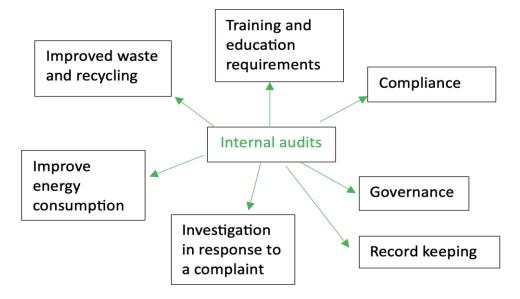


Objective of an audit

Are you a Regulator?

Are you a tourism operator?





Defining the objective of an audit is key. The objective defines the aim of the audit - i.e., what the organisation wants to achieve from the audit.

Planning and delivery

- Documents and guidelines
- Risk management approach
- People and resource requirements
- Interview considerations
- Audit template / Checklists
- Record keeping requirements







































LIKELIHOOD	CONSEQUENCES					
	Insignificant (0)	Minor (2)	Moderate (3)	Major (4)	Critical (5)	
Almost certain (5)	Medium	High	High	Very High	Very High	
Likely (4)	Medium	Medium	High	High	Very High	
Possible (3)	Low	Medium	High	High	High	
Unlikely (2)	Low	Low	Medium	High	High	
Rare (1)	Low	Low	Medium	Medium	High	



Audit outcomes

Audit debrief undertaken with key people

Audit report to communicate outcomes related to the objective of the audit, such as compliance and improvement opportunities

Case study: Regulatory audit of accommodation facility





Form: EMA/WDR 1

NON-COMPLIANCE NOTICE UNDER SECTION 37(2) OF THE ENVIRONMENT MANAGEMENT ACT 2005)

(Rev. 60)

	ACT 2005) (Reg. 60)	
Facili	ity name	
Loca	tion	
Own	er (if known)	
Com	mercial or industrial process	
Natu	re of regulated activity	
	of permit required: e Disposal Solid waste Liquid waste Liquid waste Livestock Air pollution	
	Category (For solid or liquid waste only) Construction Operational Nature of the construction/operation	

Non-compliance for an activity



Audit of impacts to water quality – relevant to environment and recreation



Audit of wastewater sources

Case study: Internal audit of accommodation facility



Sustainability e.g., energy and goods consumption



Example of waste disposal at dump site



General housekeeping associated with accommodation utilities





Training and education

Training and education is relevant to all levels in an organisation - governance to operational

Types of training and education:

- Further learning auditing, technical and industry training
- On the job training with suitably experienced supervisors
- Mentorship program

Audit tools Digital transformation, and the use of technology - it can help to increase efficiency and accessibility

for auditing.

Regional Environmental Auditing Guidelines for Tourism Operations in the Pacific



What happens if the technology isn't affordable, there is no internet access or staff haven't had relevant training?

The paper checklist and pen method is a great option too.

Source: ASQA gov au

Summary of audit process

- The audit process:
- Identify the audit objective
- Design and plan for the audit:
 Key people, tools, audit
 template/checklists, program
- Training opportunities
- Determine which auditing tools are most effective



Environmental Auditing Guidelines for Tourism Operations in the Pacific

Works to date:

- Literature Review
- Consultation:
 - Design
 - Questionnaire results
 - Workshop
- Status of the Guidelines



CIRCULAR

E: AP_4/1/3/2 TO: SPREP National Focal Points

DATE: 4 August 2023 **CIRCULAR**: 23/66

SUBJECT: Environmental Auditing Guidelines for Tourism Operations in the Pacific – Survey for Government Officials.

Dear Focal Points.

The Secretariat has been actively assisting members in enhancing national mechanisms for environmental impact assessment and compliance monitoring. In collaboration with the Pacific Tourism Organization (SPTO), the Secretariat, with support from the "Capacity Building related to Multilateral Environmental Agreements (MEAs) in African, Caribbean and Pacific (ACP) Countries", also known as the ACP MEAs3 Programme, is currently engaged in developing comprehensive Environmental Auditing Guidelines for Tourism Operations in the Pacific. These guidelines aim to facilitate the adoption of best practices and effective compliance monitoring for tourism businesses in the region, aligned with regional and international commitments such as the Pacific Sustainable Tourism Policy Framework, the 2050 Strategy for the Blue Pacific Continent and the United Nations Sustainable Development Goals.

To gain insights into the current environmental auditing and assessment practices related to hotel and accommodation operations in the Pacific, the Secretariat has developed a survey provided in the link below to assist in the development of the guidelines. We kindly request your support to share the link to the questionnaire with environment and tourism agencies, and other departments, agencies and regulators dealing with tourism operations in your respective countries.

The questionnaire has been carefully crafted to gather specific and relevant information, and it should only take a few minutes to complete. The survey questions are available in both English and French and will remain open until 1st September 2023. All responses will be kept confidential and used exclusively for guideline development purposes.

Please access the online survey through the link: https://ee.kobotoolbox.org/x/5Dmgo022

Should you have any inquiries or need further assistance, please contact Jope Davetanivalu (joped@sprep.org) or Ivan Diarra (joyen-org).

We look forward to your valuable input and support on this initiative.

Yours sincerely,



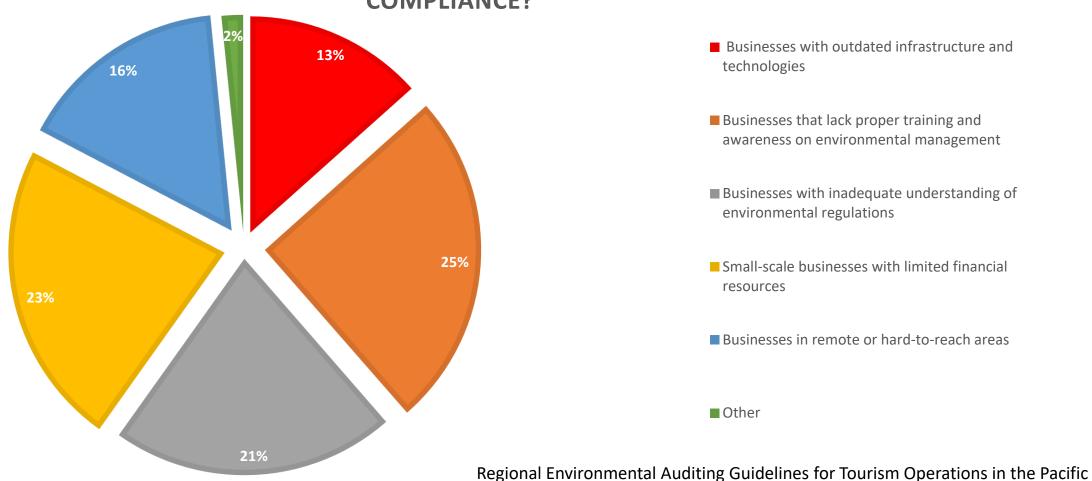
Easter Chu Shing
Acting Director General

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A resilient Pacific environment sustaining our livelihoods and natural heritage in harmony with our cultures.

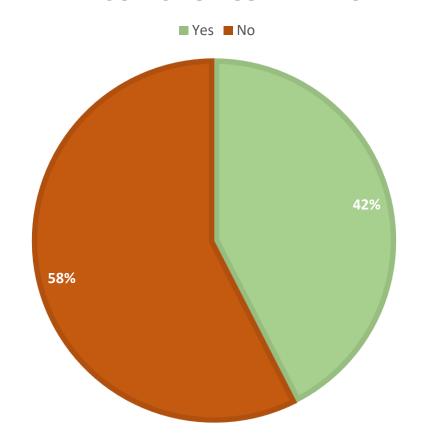
Questionnaire results

WHAT SORT OF BUSINESS IS MORE LIKELY TO NOT BE ABLE TO ACHIEVE COMPLIANCE?



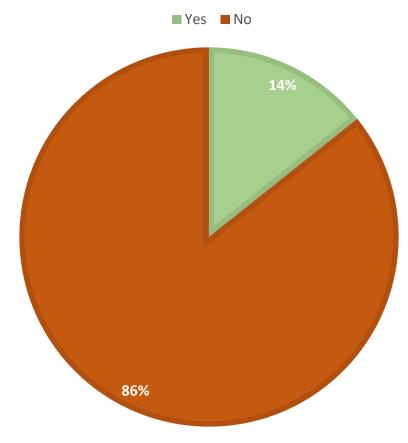
Regulator

DO YOU BELIEVE THAT ALL BUSINESSES HAVE SUFFICIENT RESOURCES TO IMPLEMENT MEASURES FOR COMPLIANCE



Operator

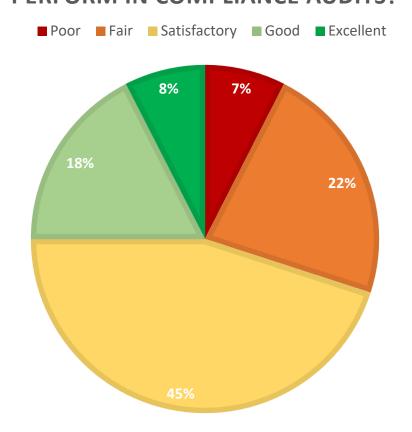
ARE YOU AWARE OF ANY SUPPORT RESOURCES FOR ENVIRONMENTAL MANAGEMENT?



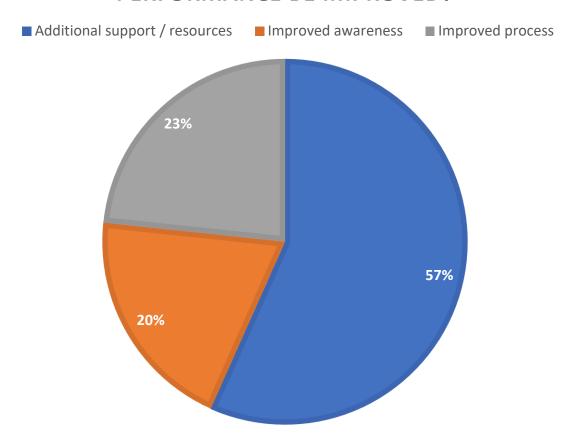
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Regulator opinion of overall performance and improvement

HOW WELL DO BUSINESSES IN YOUR REGION PERFORM IN COMPLIANCE AUDITS?



HOW COULD ENVIRONMENTAL PERFORMANCE BE IMPROVED?



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He Karakia Whakakapi

Kia whakairia te tapu Kia wātea ai te ara Kia turuki whakataha ai Kia turuki whakataha ai Haumi e. Hui e. Tāiki e!

Restrictions are moved aside
So the pathways is clear
To return to everyday activities